

## **AN INTRODUCTION TO NETWORK SOLICITORS**

Network Solicitors was set up to provide mortgage professionals and their clients with the best legal services at the best rates. We are a network specific business.

Most legal solutions for mortgage professionals rely on panel referral systems. This leads to pressure on margins and inevitably leads to quality and control issues.

Because you and your clients deal directly with us, we can offer an all in one competitive fixed price to your clients while still allowing market leading Administration & Marketing fees for you.

Our services are specifically tailored to the way mortgage professionals do business and are designed to streamline the legal process to the benefit of both brokers and their clients while providing the highest standards of client care, competence and service. This means we are able to provide unique service level guarantees.

Our committed and professional team is supported by a highly advanced case management system which enables us to achieve the fastest possible completion turnaround without compromising our high standards of client care.

Our online case management system provides each broker with his or her designated area to view all cases being dealt with by us. In addition each client will receive unique log in details enabling access to the progress of their case in real – time.

Our systems monitor the legal process and enable reports to be produced automatically to ensure we meet our guaranteed service levels.

We also conduct client satisfaction surveys and stringent quality control checks so that we can constantly review our procedures and client care standards.